

**CUMULATIVE MONTHLY MANAGEMENT REPORT  
INSPECTION SECTION**

**MONTH: MARCH**

**YEAR: 2012**

**NUMBER OF INSPECTORS ASSIGNED: 32**

**MANAGERS: Brenda Thompson**

TYPE	NUM	HOURS
SPECIAL	0	0.0
SYS TESTS	0	0.0

ENFORCEMENT		
CORRECTIONS	NOV	RED TAG
17	12	0

TYPE	HOURS
TRAINING	55.00
ADMIN	0.00
OVERTIME	53.75
LEAVE	644.75

INSPECTION AUDITS		CUSTOMER SERVICE	
No. of Insp. Audits	31	# of CS Feedback	27
Passing Audits	31	Excellent/ Good	27
% Passing	100%	% Passing	100%
Goal	90%	Goal	80%
<b>Actual vs Goal + / -</b>	<b>10%</b>	<b>Actual vs Goal + / -</b>	<b>20%</b>

RECOGNITION	
Written	0
Verbal	3

INSPECTION TIMELINESS			
On Time	% On Time	Goal	Actual vs Goal + / -
12096	99.71%	98%	1.71%

	COMM'L	RES'D'L	TOTAL	% TURN DOWNS
TOTAL COMPLETED BUILDING INSPECTIONS	2129	3782	5911	13%
TOTAL COMPLETED ELECTRICAL INSPECTIONS	1706	1276	2982	11%
TOTAL COMPLETED PLUMBING INSPECTIONS	679	1387	2066	8%
TOTAL COMPLETED MECHANICAL INSPECTIONS	458	442	900	10%
TOTAL COMPLETED POOL INSPECTIONS	23	189	212	20%
TOTAL COMPLETED DEMOLITION	6	10	16	38%
TOTAL COMPLETED RIDES	6		6	0%
EXPIRED PERMITS NOTIFICATION			38	
<b>GRAND TOTAL OF INSPECTIONS</b>	5007	7086	12131	<b>12%</b>

AVERAGE DAILY COMPLETED INSPECTIONS	551.4
AVERAGE DAILY MANPOWER	28.3
AVERAGE COMPLETED INSPECTIONS PER MAN PER DAY	19.5
NUMBER OF WORK DAYS IN MONTH	22

Returned Tickets	35
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